



Executive Summary

City of Jerseyville Water and Wastewater Systems

October 9, 2017



ILLINOIS
AMERICAN WATER



Bruce A. Hauk
President
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October 9, 2017

Jerseyville City Council
c/o Jeff Soer, Economic Development Director
Jerseyville City Hall
115 East Prairie Street
Jerseyville, IL 62052

Re: Executive Summary/Bid Proposal for City of Jerseyville Potable Water and Wastewater Facilities and Systems

Dear Mayor and Council Members:

On behalf of our team of dedicated Illinois American Water employees, thank you for allowing us to share this Executive Summary of our Statement of Qualifications and Confidential Bid Proposal for the City of Jerseyville's water and wastewater systems with you and your residents tonight.

Illinois American Water is prepared to provide the residents of Jerseyville with high-quality reliable drinking water and wastewater services just as we have provided for more than 130 years throughout Illinois, including the River Bend and Metro East areas. Among the many benefits the City of Jerseyville would see from the sale to Illinois American Water upon execution of a definitive asset purchase agreement and obtaining the appropriate approval from the Illinois Commerce Commission, as discussed more fully in our enclosed proposal, include:

- Funding for community needs – ability to access locked funds committed and in reserves of the water and wastewater enterprise as well as the financial gains from the acquisition price
- Long-term rate stability – capital improvement costs are allocated across a larger customer base creating less impact on individual customers
- Capital investment – elimination of the capital funding burden on the City
- Economic development – a new community partner committed to growing with the City

Thank you for the opportunity to present this Executive Summary. With the City's acceptance of this proposal, Illinois American Water commits to enter into good faith negotiations to reach a mutually agreeable asset purchase agreement. Thank you.

Sincerely,

Bruce Hauk

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ECONOMIC IMPACT STATEMENT

According to a study that was prepared by Regional Economic Applications Laboratory, University of Illinois, the economic benefits of Illinois American Water acquiring the water and sewer utilities of Jerseyville are significant.

The City will benefit from the net proceeds of the sale, which are estimated at \$20 million. These proceeds may be used at the city’s discretion, and will create value for years to come. The acquisition would also eliminate \$23 million of debt owed by the city, allowing for the city to enhance economic development in Jerseyville.

Finally, it is estimated that the within the first five years, Illinois American Water will invest approximately \$56 million in operating expenses and capital investment combined. This investment will sustain 11 existing jobs in the community and create the equivalent of an approximate 18 additional jobs per year throughout the community.

The total economic impact of the sale would create approximately \$69 million in economic impact within the City of Jerseyville.

ECONOMIC BENEFIT: \$69 MILLION OVER 5 YEARS

JOB CREATION: ON AVERAGE 18 ADDITIONAL JOBS PER YEAR FOR NEXT FIVE YEARS

INVESTMENT NEEDS

NATIONAL WATER AND SEWER INFRASTRUCTURE CONDITION

American Society of Civil Engineers (ASCE) Grades US Infrastructure

Drinking Water Report Card

2017 Grade:

D

- 2013 Grade: D
- 2009 Grade: D-
- 2005 Grade: D-

Wastewater Report Card

2017 Grade:

D+

- 2013 Grade: D
- 2009 Grade: D-
- 2005 Grade: D-

Without renewal or replacement of existing systems, pipe classified as poor, very poor or life elapsed will increase from 10% of pipes in the U.S. to 44% by 2020



Corroded water pipe*



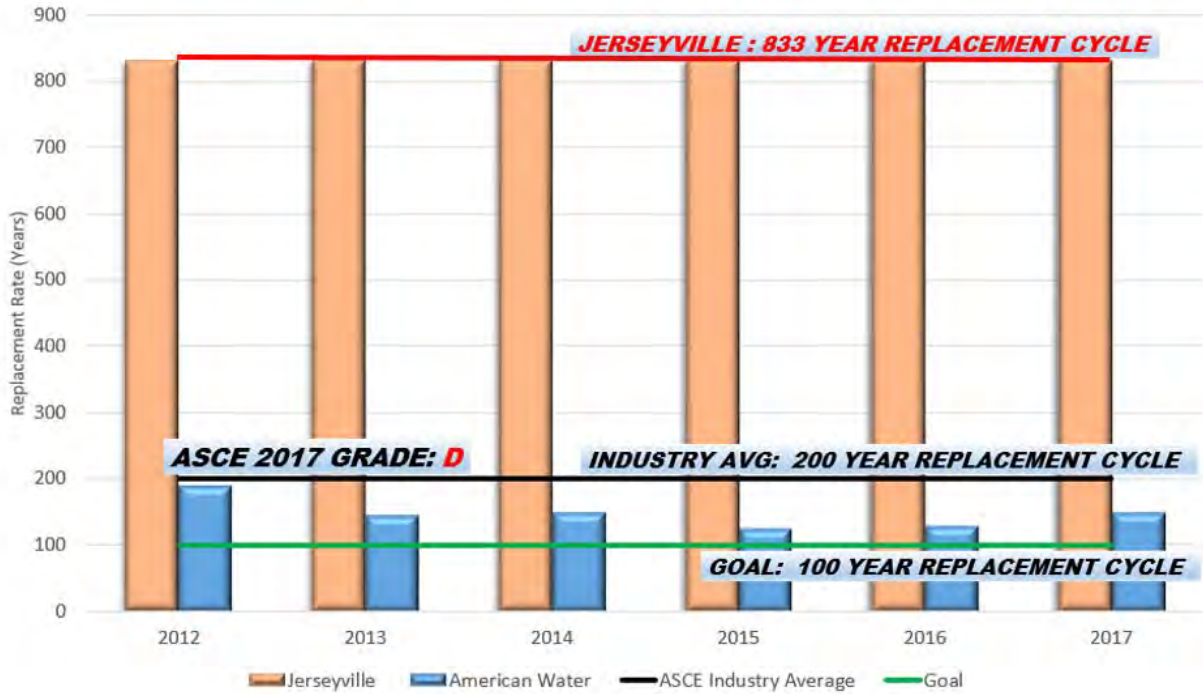
The AWWA estimates that investment needs for buried drinking water infrastructure total more than \$1 trillion nationwide over the next 25 years

*Not American Water pipes

September 2017

INVESTMENT NEEDS

INVESTMENT FOR AGING PIPES





According to the American Society of Civil Engineers (ASCE) industry scorecard the average pipe replacement rate is 0.5% or an estimated 200 years – nearly double the useful life of the pipes.

CAPITAL IMPROVEMENTS

- Improve reliability of 50+ year old water plant
- Replace aging infrastructure
- New “Jerseyville District” operations center to provide a central work location for our field crews and customer access to our local management team.

Planned Improvement Projects

Water System	Wastewater System
<ul style="list-style-type: none"> ➤ Treatment plant second treatment unit and lime slaker ➤ \$600,000 annual main replacements ➤ SCADA monitoring, controls, reliability, regulatory reporting and security ➤ Valve, hydrant and meter replacements ➤ New storage tank ➤ Chemical containment ➤ Chlorine gas elimination, handrails, site security 	<ul style="list-style-type: none"> ➤ Pump station reconstruction ➤ \$300,000 annual sewer system lining and replacement ➤ WWTP pumps, filters, blowers, dewatering equipment maintenance
 <p>Jerseyville District Operations Center</p>	

WATER & WASTEWATER SYSTEM IMPROVEMENTS

- **TOTALS \$15 MILLION IN FIRST FIVE YEARS**
- **\$1.1 – \$2 MILLION ANNUAL IMPROVEMENTS IN THE FUTURE**

INVESTMENT NEEDS

25-YEAR INVESTMENT REQUIREMENT

Investment Requirement	Cost
Upfront Payment (2018)	\$23 million
Ongoing Payments (2019 – 2045) ¹	\$20 million
Immediate Needs (2018 – 2021)	\$15 million
Regular Ongoing Capital (2022 and beyond) ²	\$40 million
Total	\$98 million

Notes

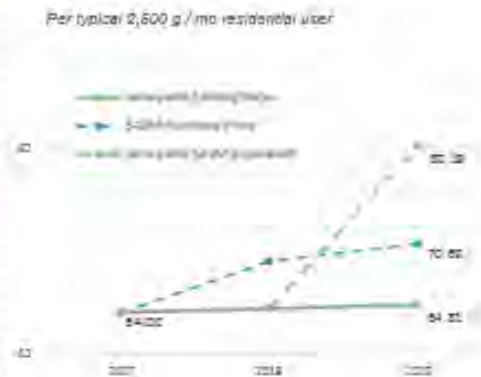
- 1. Includes amounts from Years 26 and 27.
- 2. Based on AWWA estimated water infrastructure investment requirements.

RATES IMPACT

3 Year Bill Comparison

	2017	2018	2019
<i>per 2,500 g/mo customer</i>			
Jerseyville Trajectory			
Water	28.00	28.20 0.7%	28.41 0.7%
Sewer	36.00	36.20 0.6%	36.41 0.6%
Combined	64.00	64.40 0.6%	64.81 0.6%
\$43M Purchase Price Rate Projection - IAW			
Water	28.00	32.19 15.0%	33.00 2.5%
Sewer	36.00	36.78 2.2%	37.70 2.5%
Combined	64.00	68.97 7.8%	70.69 2.5%
Jerseyville Equivalent Adjusted for Capital and Net Proceeds			
Water	28.00	28.20 0.7%	35.12 24.5%
Sewer	36.00	36.20 0.6%	45.08 24.5%
Combined	64.00	64.40 0.6%	80.19 24.5%

Note: \$43M Purchase Price Projection – IAW rates beyond 2019 are subject to timing of future rate cases and Illinois Commerce Commission rulings. IAW 20-year average annual rate increase is 3.91% versus Water and Sewerage Maintenance CPI of 4.9% (Bureau of Labor Statistics).



Subject to Approval by the Illinois Commerce Commission

RATES IMPACT

2018 Bill Comparison (1,000 to 10,000 Gal Usage)

<i>Gallons Per Month</i>	1,000	2,000	3,000	4,000	5,000	6,000	7,000	8,000	9,000	10,000
IAWC	\$51.99	\$61.20	\$76.75	\$93.11	\$109.49	\$125.86	\$142.23	\$158.60	\$174.98	\$191.34
Jerseyville - Inside City Limits	\$48.00	\$56.20	\$72.60	\$89.00	\$105.40	\$121.80	\$138.20	\$154.60	\$171.00	\$187.40
Variance	\$3.99	\$5.00	\$4.15	\$4.11	\$4.09	\$4.06	\$4.03	\$4.00	\$3.98	\$3.94
Jerseyville - Outside City Limits	\$80.00	\$89.74	\$109.22	\$128.68	\$148.16	\$167.64	\$187.12	\$206.58	\$226.06	\$245.54
Variance	-\$28.01	-\$28.54	-\$32.47	-\$35.57	-\$38.67	-\$41.78	-\$44.89	-\$47.98	-\$51.08	-\$54.20

Subject to Approval by the Illinois Commerce Commission

RATES IMPACT

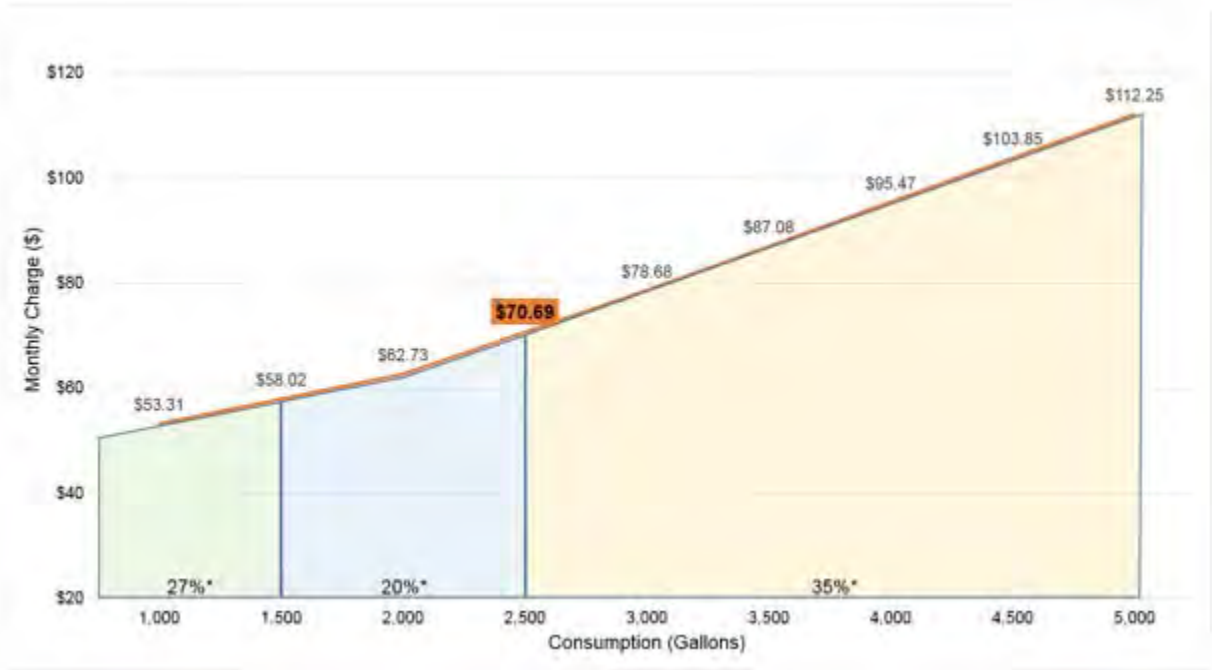
2019 Bill Comparison (1,000 to 10,000 Gal Usage)

<i>Gallons Per Month</i>	<i>1,000</i>	<i>2,000</i>	<i>3,000</i>	<i>4,000</i>	<i>5,000</i>	<i>6,000</i>	<i>7,000</i>	<i>8,000</i>	<i>9,000</i>	<i>10,000</i>
IAWC	\$53.31	\$62.73	\$78.68	\$95.47	\$112.25	\$129.04	\$145.82	\$160.60	\$177.19	\$193.75
Normalized Jerseyville - Inside City Limits	\$59.76	\$69.96	\$90.38	\$110.80	\$131.22	\$151.64	\$172.06	\$192.48	\$212.90	\$233.32
Variance	\$-6.45	\$-7.23	\$-11.70	\$-15.33	\$-18.97	\$-22.60	\$-26.24	\$-31.88	\$-35.71	\$-39.57
Normalized Jerseyville - Outside City Limits	\$99.60	\$111.72	\$135.96	\$160.22	\$184.46	\$208.70	\$232.96	\$257.20	\$281.44	\$305.70
Variance	\$-46.29	\$-48.99	\$-57.28	\$-64.75	\$-72.21	\$-79.66	\$-87.14	\$-96.60	\$-104.25	\$-111.95

Subject to Approval by the Illinois Commerce Commission

RATES IMPACT

2019 Bill Comparison (up to 5,000 Gal Usage)



*Customer base percentage by usage

Subject to Approval by the Illinois Commerce Commission

SUMMARY

Differences between ILAW and Alternate Rates and Projections

	ILAW	Alternate
Capital Investment in Jerseyville Assets	✓	✗
Revenues Meet Required Levels for Debt	✓	✗
"Rainy Day" Fund Maintained, if required	✓	✗
Money for General Fund / Economic Development	✓	✗
Economies of Scale	✓	✗
Ability to Spread Costs Over Large Customer Base	✓	✗
Rates Set by Elected Official Representation	✓	✓

✓	Includes
✗	Excludes

SUMMARY

Common Misconceptions – Maintain Current Approach and Expect Different Results

Assumptions	Current Reality
Low interest financing or grants	State and federal government funding is decreasing and is prioritized to worst case situations
Stable operating costs	Operating costs are increasing: <ul style="list-style-type: none">• Health insurance• Commodities like chemicals• Wages Hard to implement steps to contain costs <ul style="list-style-type: none">• helpful new innovations• build purchasing power
Limited amount of replacement of pipes, pumps and treatment plant	AWWA projects \$1T of need over next 25 years, or \$200 per connection per year
Transfer monies to general fund	While the water and sewer fund is still in existence, there are barriers to transferring funds including perception of circumventing normal tax process
City control of rate setting will result in no or minimal rate increases	Water and sewer maintenance CPI is increasing 4.9% per year over last 20 years

SUMMARY

City’s Interest Rates

Maturity Schedule – Series 2012 Bonds

Year (December 1)	Principal Amount	Interest Rate	Yield	CUSIP No.®
2013	\$210,000	2.000%	1.170%	476790AA8
2014	415,000	2.000%	1.300%	476790AB6
2015	420,000	2.000%	1.680%	476790AC4
2016	430,000	2.000%	1.860%	476790AD2
2017	440,000	3.000%	2.100%	476790AE0
2018	455,000	3.000%	2.400%	476790AF7
2019	465,000	3.000%	2.690%	476790AG5
2020	480,000	3.000%	2.890%	476790AH3
2021	495,000	3.000%	3.050%	476790AJ9
2022	510,000	3.000%	3.200%	476790AK6
2023	525,000	3.000%	3.280%	476790AL4
2024	540,000	3.125%	3.360%	476790AM2

AW	City
30 Year 3.75%	30 Year 4.375%
10 Year 2.95%	10 Year 3.20%

\$1,725,000 3.500% Term Bond due December 1, 2027, price 98.089%, CUSIP® No. 476790AN0

\$3,335,000 4.000% Term Bond due December 1, 2032, price 97.918%, CUSIP® No. 476790AP5

\$8,055,000 4.375% Term Bond due December 1, 2041, price 97.154%, CUSIP® No. 476790AQ3

SAMPLE BILLS



PO Box 3027, Milwaukee, WI 53201-3027

For Service To: 123 ANY STREET

Check this box for address changes and note new address on back.

Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$51.99
If Paid After Due Date	\$52.77 after 8/30/17

Amount Enclosed \$

JOHN DOE
123 ANY STREET
JERSEYVILLE, IL 62052

ILLINOIS AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

Subject to Approval by the Illinois Commerce Commission

Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

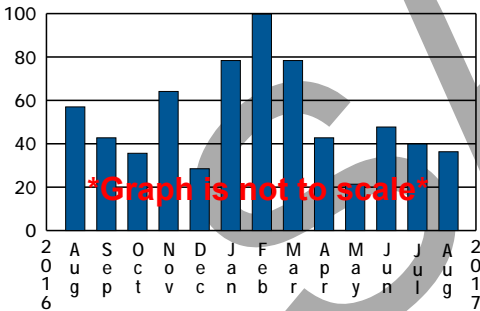
- Billing date: August 9, 2017
- Due Date: **August 30, 2017**
- Billing period: Jul 05 to Aug 05 (31 Days)
- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,334 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	10 units (1,000 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 10.00)	4.92
• Total Water Service Related Charges	18.28
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• Total Wastewater Service Related Charges	28.15
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (22.57 x 2.32%)	0.52
• QIP Surcharge Wastewater (28.15 x 2.50%)	0.70
• Total Other Charges	1.22
Taxes	
• State Recovery Tax	0.05
• Total Taxes	0.05
TOTAL CURRENT CHARGES	51.99

TOTAL AMOUNT DUE **\$51.99**

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.
- For questions, contact our Customer Service Center. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.



PO Box 3027, Milwaukee, WI 53201-3027

For Service To: 123 ANY STREET

Check this box for address changes and note new address on back.

Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$56.59
If Paid After Due Date	\$57.44 after 8/30/17

Amount Enclosed \$

JOHN DOE
123 ANY STREET
JERSEYVILLE, IL 62052

ILLINOIS AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

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BILLING PERIOD AND METER READINGS

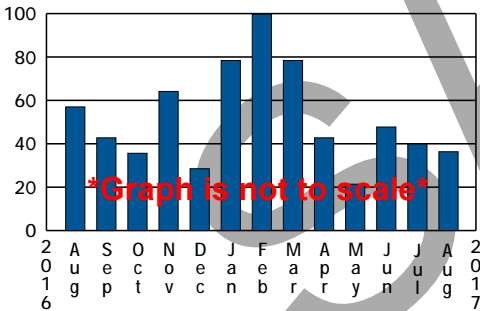
- Billing date: August 9, 2017
- Due Date: **August 30, 2017**
- Billing period: Jul 05 to Aug 05 (31 Days)
- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,339 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	15 units (1,500 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 15.00)	7.38
• Total Water Service Related Charges	20.74
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• (\$0.40480000 x 5.00)	2.02
• Total Wastewater Service Related Charges	30.17
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (25.03 x 2.32%)	0.58
• QIP Surcharge Wastewater (30.17 x 2.50%)	0.75
• Total Other Charges	1.33
Taxes	
• State Recovery Tax	0.06
• Total Taxes	0.06
TOTAL CURRENT CHARGES	56.59

TOTAL AMOUNT DUE **\$56.59**

Important messages from Illinois American Water

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- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
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- For questions, contact our Customer Service Center. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.



PO Box 3027, Milwaukee, WI 53201-3027

For Service To: 123 ANY STREET

Check this box for address changes and note new address on back.

Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$61.20
If Paid After Due Date	\$62.12 after 8/30/17

Amount Enclosed \$

JOHN DOE
123 ANY STREET
JERSEYVILLE, IL 62052

ILLINOIS AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

Subject to Approval by the Illinois Commerce Commission*

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BILLING PERIOD AND METER READINGS

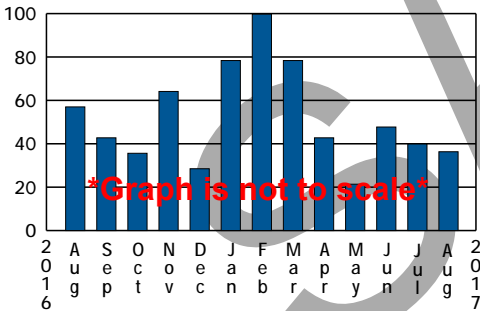
- Billing date: August 9, 2017
- Due Date: **August 30, 2017**
- Billing period: Jul 05 to Aug 05 (31 Days)
- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,344 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	20 units (2,000 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 20.00)	9.84
• Total Water Service Related Charges	23.20
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• (\$0.40480000 x 10.00)	4.05
• Total Wastewater Service Related Charges	32.20
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (27.49 x 2.32%)	0.64
• QIP Surcharge Wastewater (32.20 x 2.50%)	0.81
• Total Other Charges	1.45
Taxes	
• State Recovery Tax	0.06
• Total Taxes	0.06
TOTAL CURRENT CHARGES	61.20

TOTAL AMOUNT DUE ➔ **\$61.20**

Important messages from Illinois American Water

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PO Box 3027, Milwaukee, WI 53201-3027

For Service To: 123 ANY STREET

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Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$68.97
If Paid After Due Date	\$70.00 after 8/30/17

Amount Enclosed \$

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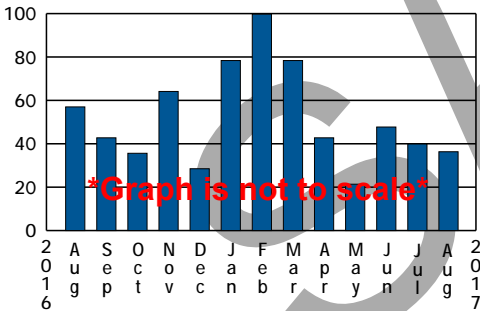
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- Due Date: **August 30, 2017**
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- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,349 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	25 units (2,500 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 20.00)	9.84
• (\$0.78750000 x 5.00)	3.94
• Total Water Service Related Charges	27.14
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• (\$0.40480000 x 10.00)	4.05
• (\$0.72860000 x 5.00)	3.64
• Total Wastewater Service Related Charges	35.84
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (31.43 x 2.32%)	0.73
• QIP Surcharge Wastewater (35.84 x 2.50%)	0.90
• Total Other Charges	1.63
Taxes	
• State Recovery Tax	0.07
• Total Taxes	0.07
TOTAL CURRENT CHARGES	68.97

TOTAL AMOUNT DUE **\$68.97**

Important messages from Illinois American Water

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For Service To: 123 ANY STREET

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Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$84.92
If Paid After Due Date	\$86.19 after 8/30/17

Amount Enclosed \$

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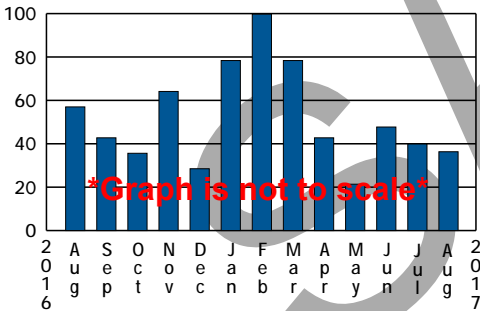
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- Due Date: **August 30, 2017**
- Billing period: Jul 05 to Aug 05 (31 Days)
- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,359 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	35 units (3,500 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 20.00)	9.84
• (\$0.78750000 x 15.00)	11.81
• Total Water Service Related Charges	35.01
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• (\$0.40480000 x 10.00)	4.05
• (\$0.72860000 x 10.00)	7.29
• (\$0.80960000 x 5.00)	4.05
• Total Wastewater Service Related Charges	43.54
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (39.30 x 2.32%)	0.91
• QIP Surcharge Wastewater (43.54 x 2.50%)	1.09
• Total Other Charges	2.00
Taxes	
• State Recovery Tax	0.08
• Total Taxes	0.08
TOTAL CURRENT CHARGES	84.92

TOTAL AMOUNT DUE **\$84.92**

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
- The due date pertains to current charges only. Any past due balance should be paid immediately.
- For questions, contact our Customer Service Center. We'll make every effort to resolve your issue, but if you prefer you may speak with a supervisor. If you feel we've not responded to your inquiry, you have the right to request the ICC (800-524-0795 or www.icc.illinois.gov) to review the unresolved dispute.



PO Box 3027, Milwaukee, WI 53201-3027

For Service To: 123 ANY STREET

Check this box for address changes and note new address on back.

Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$101.29
If Paid After Due Date	\$102.81 after 8/30/17

Amount Enclosed \$

JOHN DOE
123 ANY STREET
JERSEYVILLE, IL 62052

ILLINOIS AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

Subject to Approval by the Illinois Commerce Commission

Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

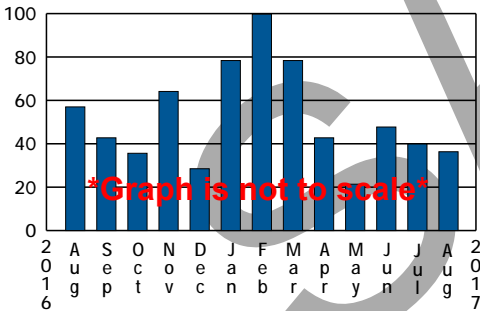
- Billing date: August 9, 2017
- Due Date: **August 30, 2017**
- Billing period: Jul 05 to Aug 05 (31 Days)
- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,369 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	45 units (4,500 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 20.00)	9.84
• (\$0.78750000 x 25.00)	19.69
• Total Water Service Related Charges	42.89
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• (\$0.40480000 x 10.00)	4.05
• (\$0.72860000 x 10.00)	7.29
• (\$0.80960000 x 15.00)	12.14
• Total Wastewater Service Related Charges	51.63
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (47.18 x 2.32%)	1.09
• QIP Surcharge Wastewater (51.63 x 2.50%)	1.29
• Total Other Charges	2.38
Taxes	
• State Recovery Tax	0.10
• Total Taxes	0.10
TOTAL CURRENT CHARGES	101.29

TOTAL AMOUNT DUE **\$101.29**

Important messages from Illinois American Water

- SEE BACK FOR IMPORTANT INFORMATION ON CONSUMER BILL OF RIGHTS
- Fire Protection Charge: This charge is for the installation and maintenance of public fire hydrants attached to the company's water mains. It also covers the cost of upsizing water mains, production, distribution and storage facilities needed for proper fire flows.
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PO Box 3027, Milwaukee, WI 53201-3027

For Service To: 123 ANY STREET

Check this box for address changes and note new address on back.

Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$125.86
If Paid After Due Date	\$127.75 after 8/30/17

Amount Enclosed \$

JOHN DOE
123 ANY STREET
JERSEYVILLE, IL 62052

ILLINOIS AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

Subject to Approval by the Illinois Commerce Commission

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BILLING PERIOD AND METER READINGS

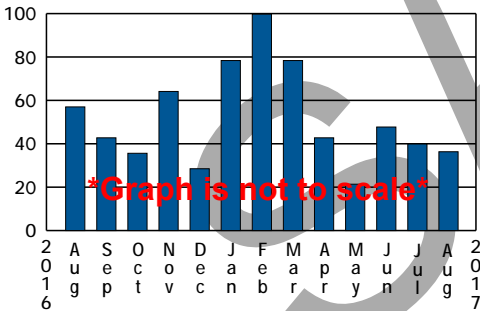
- Billing date: August 9, 2017
- Due Date: **August 30, 2017**
- Billing period: Jul 05 to Aug 05 (31 Days)
- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,384 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	60 units (6,000 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 20.00)	9.84
• (\$0.78750000 x 40.00)	31.50
• Total Water Service Related Charges	54.70
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• (\$0.40480000 x 10.00)	4.05
• (\$0.72860000 x 10.00)	7.29
• (\$0.80960000 x 30.00)	24.29
• Total Wastewater Service Related Charges	63.78
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (58.99 x 2.32%)	1.37
• QIP Surcharge Wastewater (63.78 x 2.50%)	1.59
• Total Other Charges	2.96
Taxes	
• State Recovery Tax	0.13
• Total Taxes	0.13
TOTAL CURRENT CHARGES	125.86

TOTAL AMOUNT DUE **\$125.86**

Important messages from Illinois American Water

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PO Box 3027, Milwaukee, WI 53201-3027

For Service To: 123 ANY STREET

Check this box for address changes and note new address on back.

Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$158.60
If Paid After Due Date	\$160.98 after 8/30/17

Amount Enclosed \$

JOHN DOE
123 ANY STREET
JERSEYVILLE, IL 62052

ILLINOIS AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

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BILLING PERIOD AND METER READINGS

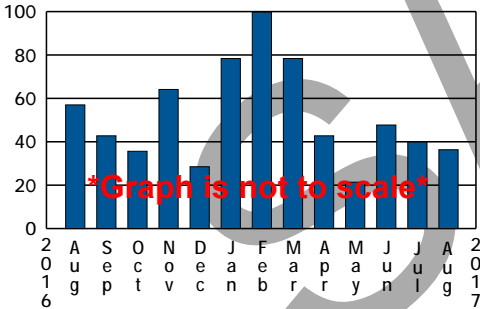
- Billing date: August 9, 2017
- Due Date: **August 30, 2017**
- Billing period: Jul 05 to Aug 05 (31 Days)
- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,404 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	80 units (8,000 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 20.00)	9.84
• (\$0.78750000 x 60.00)	47.25
• Total Water Service Related Charges	70.45
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• (\$0.40480000 x 10.00)	4.05
• (\$0.72860000 x 10.00)	7.29
• (\$0.80960000 x 50.00)	40.48
• Total Wastewater Service Related Charges	79.97
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (74.74 x 2.32%)	1.73
• QIP Surcharge Wastewater (79.97 x 2.50%)	2.00
• Total Other Charges	3.73
Taxes	
• State Recovery Tax	0.16
• Total Taxes	0.16
TOTAL CURRENT CHARGES	158.60

TOTAL AMOUNT DUE **\$158.60**

Important messages from Illinois American Water

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PO Box 3027, Milwaukee, WI 53201-3027

For Service To: 123 ANY STREET

Check this box for address changes and note new address on back.

Account Number	1025-22XXXXXXXXXX
Due Date	August 30, 2017
Total Due	\$191.34
If Paid After Due Date	\$194.21 after 8/30/17

Amount Enclosed \$

JOHN DOE
123 ANY STREET
JERSEYVILLE, IL 62052

ILLINOIS AMERICAN WATER
PO BOX 3027
MILWAUKEE, WI 53201-3027

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BILLING PERIOD AND METER READINGS

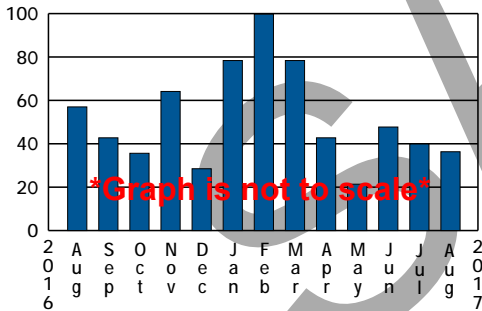
- Billing date: August 9, 2017
- Due Date: **August 30, 2017**
- Billing period: Jul 05 to Aug 05 (31 Days)
- Next reading on or about: Sep 05, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	123456789T
Size of meter	5/8"
Current Read	5,424 (Actual)
Previous Read	5,324 (Actual)
Total water used this billing period	100 units (10,000 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017:
- Same billing period 2016:

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 123 ANY STREET
For Account 1025-22XXXXXXXXXX

Prior Balance	
• Balance from last bill	0.00
Total Prior Balance	0.00
Current Water Service	
• Water Service Charge	13.36
• Water Usage Charge (\$0.49220000 x 20.00)	9.84
• (\$0.78750000 x 80.00)	63.00
• Total Water Service Related Charges	86.20
Current Wastewater Service	
• Wastewater Treatment Charge	28.15
• Wastewater Usage Charge (\$0.00000000 x 10.00)	0.00
• (\$0.40480000 x 10.00)	4.05
• (\$0.72860000 x 10.00)	7.29
• (\$0.80960000 x 70.00)	56.67
• Total Wastewater Service Related Charges	96.16
Fire Service	
• 5/8 " Fire Protection Charge	4.29
• Total Fire Service Related Charges	4.29
Other Charges	
• QIP Surcharge Water (90.49 x 2.32%)	2.10
• QIP Surcharge Wastewater (96.16 x 2.50%)	2.40
• Total Other Charges	4.50
Taxes	
• State Recovery Tax	0.19
• Total Taxes	0.19
TOTAL CURRENT CHARGES	191.34

TOTAL AMOUNT DUE **\$191.34**

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